2014 PROPERTY/CASUALTY INSURANCE JOINT INDUSTRY FORUM QUESTIONNAIRE

| | Will the Terrorism Risk Insurance Act be reauthorized by year- | Yes | No | |
|----|--|------------|-------------|------|
| 1 | end 2014? | 93% | 7% | |
| 2 | Will Congress delay implementation of the Biggert-Waters | Yes | No | |
| | 2012 NFIP reforms? | 75% | 25% | |
| | | Yes | No | |
| 3 | Do you expect an improvement in profitability in 2014 for the following lines? | | | |
| а | Personal auto: | 35% | 65% | |
| b | Homeowners: | 45% | 55% | |
| С | Workers compensation: Commercial Lines (excluding workers | 50% | 50% | |
| d | compensation): | 40% | 60% | |
| 4 | As compared with 2013, do you expect the combined ratio will | Higher | Lower | |
| | be higher or lower in 2014? | 68% | 32% | |
| _ | Will premium growth in 2014 be higher, lower or flat compared | Higher | Lower | Flat |
| 5 | to 2013? | 30% | 28% | 42% |
| 6 | | Increase | Decrease | Flat |
| | Do you expect industry capacity (as measured by policyholder | | | |
| | surplus) to increase, decrease, or remain flat in 2014? | 73% | 7% | 20% |
| 7 | Do you think the federal government is interested in further | Yes | No | |
| | expanding its regulatory oversight of insurers? | 70% | 30% | |
| | Will consolidation among insurers/reinsurers increase in | Yes | No | |
| 8 | 2014? | 75% | 25% | |
| 9 | Will tort trends improve, deteriorate or remain about the same | Improve | Deteriorate | Same |
| | in 2014? | 5% | 15% | 80% |
| 10 | | Yes | No | |
| | Do you expect another up year in the equity markets in 2014? | 83% | 17% | |
| | Do you expect interest rates will rise, fall or remain flat in | Rise | Fall | Flat |
| 11 | 2014? | 80% | 0% | 20% |
| | Do you think the US economic growth in 2014 accelerate, | Accelerate | Decelerate | Same |
| 12 | decelerate or remain about the same? | 40% | 2% | 58% |